

Red Oaks Plumbing Terms & Conditions

Acceptance

By using Red Oaks Plumbing services, you agree to these Terms and Conditions.

Services

We provide plumbing, excavation, septic, and related services as agreed in writing or verbally.

Estimates

Estimates are based on known conditions. Hidden conditions may require additional work and approval.

Scheduling

Appointment times are estimates. We will communicate delays when practical.

Customer Responsibilities

Provide safe access and disclose known hazards or utility issues.

Payment

Payment is due upon completion unless otherwise agreed in writing. Late balances may incur permitted fees.

Workmanship Warranty

Red Oaks Plumbing provides a one (1) year workmanship warranty from the date of service. This warranty covers defects caused by our workmanship only and does not cover manufacturer defects, normal wear, misuse, freezing, abuse, or work performed by others.

Limitation of Liability

Our liability is limited to the amount paid for the services performed to the extent permitted by Tennessee law.

SMS Messaging Terms

Our SMS program is used for scheduling, appointment updates, service questions, and customer support. Reply STOP to opt out, HELP for assistance. Message frequency varies. Message and data rates may apply. Carriers are not liable for delayed or undelivered messages.

Privacy

Customer data is not shared with third parties for promotional or marketing purposes. Mobile opt-in information, SMS consent, and phone numbers are never shared with or sold to third parties or affiliates for marketing purposes.

Governing Law

These terms are governed by the laws of Tennessee.

Contact

Red Oaks Plumbing

Maryville, TN

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